

# WHAT TO DO IN THE EVENT OF A CLAIM OR POTENTIAL CLAIM

## Independent Order of Foresters

Zurich American Insurance Company appointed CalSurance Associates, A Division of Brown & Brown Program Insurance Services, Inc., Lancer Claims Services as the administrator for Claims on the Independent Order of Foresters sponsored Agents' Professional Liability Policy. Lancer Claims Services handles only professional liability claims.

For questions regarding reporting a Claim, potential claim or for help in determining if you need to report a circumstance, please contact:

**Lancer Claims Services, A Division of Brown & Brown Program Insurance Services, Inc.**  
**(800) 821-0540**

or

[firstreports@calsurance.com](mailto:firstreports@calsurance.com)

As soon as you are aware of an E&O claim or circumstances that may lead to a claim, you should immediately report the claim or potential claim to Lancer Claims Services. Visit <https://www.calsurance.com/report-a-claim/> for more info. All Claims should be reported through the above link or via one of the following methods:

**Email:** FirstReports@CalSurance.com

**Phone:** 1-800-821-0540

**Via Mail:** First Reports Desk

Lancer Claims Services, a Division of Brown & Brown Program Insurance Services, Inc.  
681 S. Parker Street, Suite 300  
Orange, CA 92868

**For claims involving Foresters products, also send to:**

Independent Order of Foresters  
789 Don Mills Road  
Don Mills, Ontario  
Canada, M3C 1T9  
Fax: 416-429-0089  
Attn: Legal Dept.

**Lawsuits should be emailed to Lancer Claims Services and faxed to Foresters using the above contact information.**

*Do not discuss this matter with anyone unless they identify themselves to be from Foresters, Zurich, Lancer Claims Services or CalSurance®, or an authorized representative of the aforementioned*

CalSurance Associates  
A Division of Brown & Brown Program Insurance Services, Inc.  
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